

# SMX Email Migration

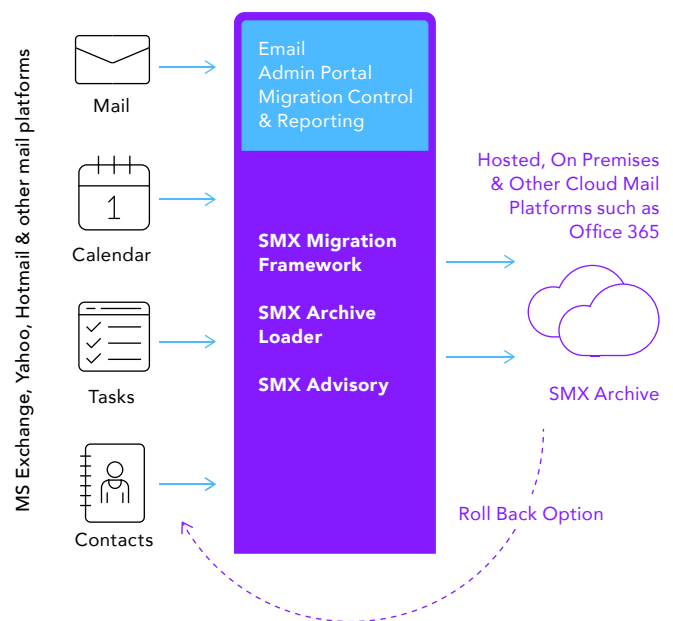
## Bring All Your Customers Email Data With You - Messages, Calendars and Contacts

Don't leave email behind when you move to a new platform. Your subscribers have critical information in legacy email systems. Cutting off access to this valuable information just because you move platforms doesn't have to be the only option.

SMX has combined over 14 years of history working with hundreds of enterprises and email service providers to secure, archive and migrate email systems - including completing the first and largest ever successful migration from Yahoo email to a new platform for a Telco email service provider. Our migration services and framework is scalable, secure and puts you in complete control of the migration process while minimising downtime for your subscribing customer users. Our migration methods and procedures, batch scheduling processes, scripts and APIs form a complete framework.

We keep track of the migration progress for you with activity logs, success and progress reports for messages, contacts and calendar, as well as providing inactive/ deleted mailbox logs.

Get peace of mind with minimal downtime. SMX Migration runs in the background with staged planning that limits interruption to users access insuring the maximum uptime and provides rollback capability if something isn't absolutely right.



If you're a Telco or Email Service Provider looking to take back email platforms and engage customers to increase stickiness SMX migration will;

- Significantly reduce your migration project schedule
- Minimize the need for a large number of highly specialised, customer support staff
- Enable centralisation of subscriber credentials management
- Work with you to iron out any compatibility issues
- Provide one source of account status truth during migration

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We've moved more than 800,000 email accounts containing 1.4 billion messages, safely and securely, in the timeline we originally committed to.

**Jason Paris**

Former CEO of Spark Home Mobile and Business

# Bring Your Customers Email Data With You - Messages, Calendar, Contacts & Tasks

SMX has migrated over

**900,000** accounts

**1.5** billion messages

**300** terabytes of message data

**15** million contacts

**350,000** appointments

**80,000** tasks

SMX is known for cloud email security and archiving which is used by many government organisations, including over half of all New Zealand's local government agencies. In particular, SMX helps enterprise companies, government organisations and email service providers by offering an Azure-based, cloud managed solution that delivers secure email services and email archiving capabilities to their users and customers.

- SMX offers products and services that focus on localised threats, simplified migration, rapid adoption of Office 365 email and archiving
- 14 years of experience developing, deploying and supporting email services for enterprise users and email service providers
- SMX has over 1.2 million mailboxes being managed and protected
- Chosen online security partner for Microsoft IP
- NZ All-of-Government supplier - Telecommunications as a Service (TaaS) approved service provider

Contact SMX: [sales@smxemail.com](mailto:sales@smxemail.com)  
NZ 0800 769 769 | AUS 1800 476 976 | INT +64 9 302 0515

Contact Your SMX Reseller:

## SMX Migration Framework

The SMX Migration Framework will successfully process the transfer of billions of messages, contacts, calendar events and tasks from platforms like Yahoo and others. Preserving user access to their account for the maximum period throughout the migration process is key. If needed the process can be paused any time to address migration issues if they arise. The SMX Email Admin Portal provides the central control point to progressively stage migration activity while providing management and ongoing reporting.

The SMX Migration Framework consists of migration tools, software, schedulers and a fully featured API.

These tools are augmented with consulting services from a team of SMX migration experts that will advise and design the very best migration and archiving strategy for you and your subscribers.

